

**Canadian Association of Insurance Women**  
**45<sup>th</sup> Annual Meeting & Convention**  
**Education Day - Friday May 27, 2011**

**(French sessions)**

|                |              |                                                                                               |                                                                                                     |
|----------------|--------------|-----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| 8:30-10h30 am  | Speaker      | Carole Chauvin, Syndic                                                                        | <b>Credits</b><br>AB - MB/TBA<br>RIBO/ 0<br>QC/ 2 PDU adm.<br>BAR / TBA                             |
|                | Title        | <b>LE RÔLE DU SYNDIC DE LA CHAD DÉMYSTIFIÉ</b>                                                |                                                                                                     |
|                | Description  | Rôle du Syndic<br>Enquête disciplinaire<br>Comité de discipline                               |                                                                                                     |
| 10:30-10:45 am | Coffee break |                                                                                               |                                                                                                     |
| 10:45-11:45 am | Speaker      | Louis Cyr - Le monde de l'assurance Inc.                                                      | <b>Credits</b><br>AB - MB /TBA<br>RIBO /1 hour Mgt<br>QC / 1 PDU adm.<br>BAR / TBA                  |
|                | Title        | <b>LEADERSHIP &amp; COACHING &amp; MOBILISATION</b>                                           |                                                                                                     |
|                | Description  | Coaching<br>Leadership<br>Mobilisation                                                        |                                                                                                     |
| 12:30-1:h30 pm | Lunch        |                                                                                               |                                                                                                     |
| 1:30-2:30 pm   | Speaker      | Bruno Guglielminetti, NATIONALE                                                               | <b>Credits</b><br>AB - MB/TBA<br>RIBO/ 1 hour Mgt<br>QC / 1 PDU adm.<br>BAR / TBA                   |
|                | Title        | <b>PEOPLE ARE TALKING ABOUT YOU,<br/>ARE YOU LISTENING</b>                                    |                                                                                                     |
|                | Description  | Utilisation des nouvelles plateformes numériques                                              |                                                                                                     |
| 2:30-2:45 pm   | Coffee break |                                                                                               |                                                                                                     |
| 2:45-4:00 pm   | Speaker      | Me Dina Raphaël, Lavery DeBilly                                                               | <b>Credits</b><br>AB - MB/TBA<br>RIBO/ 1 hour tech.<br>QC / 1 PDU<br>Laws & Legislation<br>BAR /TBA |
|                | Title        | <b>À L'ÈRE DU WEB : CONTRAT D'ASSURANCE ET<br/>DOCUMENTS TECHNOLOGIQUES</b>                   |                                                                                                     |
|                | Description  | Formation du contrat d'assurance en ligne<br>La gestion documentaire d'un dossier d'assurance |                                                                                                     |